

Report to:	TOURISM, ECONOMY AND RESOURCES SCRUTINY COMMITTEE
Relevant Officer:	Ruth Henshaw, Delivery Development Officer
Date of Meeting:	12 September 2018

COUNCIL PLAN PERFORMANCE - REPORTING ARRANGEMENTS FOR 2018/19

1.0 Purpose of the report:

1.1 To consider the arrangements for reporting performance against the suite of headline key performance indicators for Priority 1 and organisational resilience for 2018/19.

2.0 Recommendation(s):

2.1 To agree the new approach for performance reporting; and

2.2 To consider ways in which gaps in performance reporting to the Committee can be addressed.

3.0 Reasons for recommendation(s):

3.1 To ensure constructive and robust scrutiny of performance against the Council Plan 2015-2020.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None

4.0 Council Priority:

4.1 The relevant Council Priority is: "Economy – maximise growth and opportunity across Blackpool"

5.0 Background information

5.1 As part of the recent review of the Council Plan, the set of corporate performance indicators has been revised from over 100 indicators to a much smaller set of headline key performance indicators (KPIs). These indicators relate directly to corporate objectives and are designed to provide a short, focused sweep of performance across the core business of the Council. Also included, are a number of performance indicators relating to the performance of the wholly owned companies, as these companies make crucial contributions to the delivery of the Council's corporate objectives.

5.2 Sitting underneath the headline KPI's are a structured suite of supporting performance indicators which give context and challenge to the headline indicators, and will be monitored and presented, as and when required, to the relevant audience to support effective, evidence-based decision making.

5.3 Reporting Arrangements for 2018/19

5.4 It is proposed that performance against the Council Plan headline KPIs should be incorporated into existing directorate / service specific update reports. This would replace the Council Plan performance reports produced by the Corporate Delivery Unit which the Committee currently receives on a quarterly basis. At the end of the financial year, an annual summary of Council Plan performance will be provided by the Corporate Delivery Unit.

5.5 This approach aims to:

- Reduce duplication in terms of the same performance information being reported in different corporate and directorate reports;
- Embed the headline KPIs into directorate / service performance management and monitoring, where this isn't already the case; and
- Increase accountability, enabling those who are directly responsible for performance to present it to the Committee along with other contextual information.

5.6 **Appendix 10(a) – Reporting Timetable 2018-19** provides further detail on the headline KPIs which are relevant to this Committee and the reports which these KPIs will be included in. Where there are gaps in performance reporting i.e. a KPI does not fall within the remit of a current directorate / service report received by the Committee, this has been highlighted. The Committee should consider how any gaps could be addressed.

5.7 For information, performance against these indicators as at Quarter 1 2018/19 is included in **Appendix 10(b) – Headline KPI Dashboard Q1 2018-19**.

Does the information submitted include any exempt information? No

List of Appendices:

Appendix 10(a) – Reporting Timetable 2018-19

Appendix 10(b) – Headline KPI Dashboard Q1 2018-19

6.0 Legal considerations:

6.1 None

7.0 Human Resources considerations:

7.1 None

8.0 Equalities considerations:

8.1 None

9.0 Financial considerations:

9.1 None

10.0 Risk management considerations:

10.1 None

11.0 Ethical considerations:

11.1 None

12.0 Internal/ External Consultation undertaken:

12.1 N/A

13.0 Background papers:

13.1 None